

TNCC 8th Edition Provider Pre-course Module Directions

1. To access the TNCC 8th Edition Provider Pre-Course Modules, please click the link in the email your course director sent to you.

***Please note that you must first click the link in the email your course director sent you to claim your TNCC 8th Edition Provider Pre-course Modules license. Your modules will not show in your profile if you do not claim your license.*

2. After you click the link to take the TNCC 8th Edition Provider Pre-Course Modules within the email, you will be prompted to log in to the ENA website, www.ena.org. Please use the same email you used to register for the course.

Login to ENA

Email / Username REQUIRED

Password REQUIRED

LOG IN

3. You will then be redirected to your eLearning Account Profile. Click **[CLICK HERE TO PROCEED TO YOUR COURSES](#)** to access the course.

Account Profile



eLearning Center

[Click Here to Proceed to Your Courses](#)



Manage Courses


[Click here to Record Contact Hours or to Retrieve Completion Certificates](#)

Record contact hours for your ENA transcript. If you have trouble with this process, please email us at eLearning@ena.org.

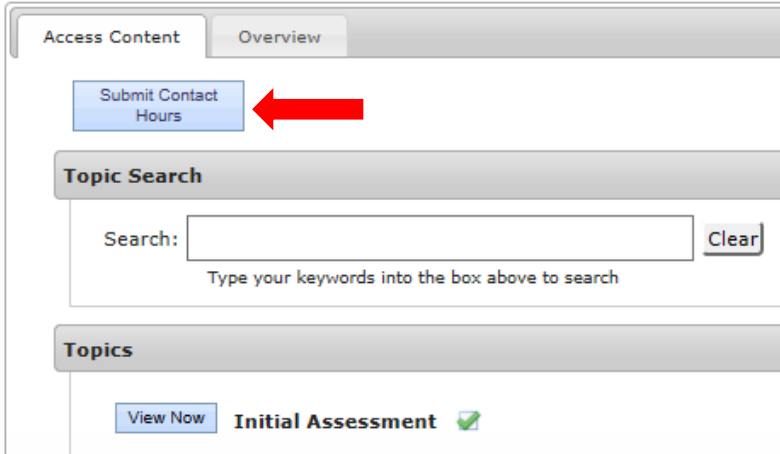
4. Click TNCC 8th Edition Provider Course Online Modules

 [TNCC 8th Edition Pre Course Provider Modules](#)

5. Click VIEW NOW to start each module. You will receive a green check mark once each module is complete; there are eight modules to complete.

 [View Now](#) **Initial Assessment**

6. Once you have a green check mark after each module, you will submit for your CE certificate. Click the SUBMIT CONTACT HOURS button at the top of the page to fill out your evaluation and print your CE certificate.



The screenshot shows a web interface with two tabs: 'Access Content' and 'Overview'. Below the tabs is a blue button labeled 'Submit Contact Hours' with a red arrow pointing to it from the right. Below this is a 'Topic Search' section with a search input field and a 'Clear' button. Below the search section is a 'Topics' section with a blue button labeled 'View Now' followed by the text 'Initial Assessment' and a green checkmark.

7. Click CONTINUE.



The screenshot shows a form with two columns: 'Credit Reporting Organization' and 'Membership Number'. The 'Credit Reporting Organization' field contains the text 'Emergency Nurses Association'. Below the form is a blue button labeled 'Continue' with a red arrow pointing to it from the right.

8. Please fill out the required fields and click **SUBMIT** when finished.

The course content was relevant to the learning objectives.

1 2 3 4 5

Strongly Disagree Strongly Agree

I was able to achieve the learning objectives.

1 2 3 4 5

Strongly Disagree Strongly Agree

The online modules enhanced my learning.

1 2 3 4 5

Strongly Disagree Strongly Agree

I feel better prepared to apply the initial assessment process to the management of an ill or injured child.

1 2 3 4 5

Strongly Disagree Strongly Agree

Submit



9. Click **PROCESS COURSE**.

I certify that I have completed the above course.

Process Course



10. The link to download your certificate of completion will be under the SUBMITTED COURSES section of your eLearning Transcript. Click **VIEW EMERGENCY NURSES ASSOCIATION CERTIFICATE** to view your certificate.

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TNCC 8th Edition Pre Course Provider Modules: Full Seminar
ENA - 0 hours - Clinical



[View Emergency Nurses Association Certificate](#)

TROUBLE SHOOTING

<p>What are the recommended browsers?</p>	<p>Windows: Google Chrome (latest version), Firefox (latest version), Microsoft Edge (latest version)</p> <p>**Please note that Microsoft Internet Explorer is NOT a supported browser.</p> <p>Mac: Safari 7 and later, Google Chrome (latest version)</p> <p>Mobile: Safari on Apple iOS 7 and later, Google Chrome (latest version) on Android 4.1 and later (**Please note that the Initial Assessment Simulation Exercise does not work on mobile devices or Chromebooks)</p> <p>You should also have Adobe Flash Player 10.3 or later.</p> <p>You can check the browser and version you are using by doing a system check. To do so, click this link:</p> <p>https://ena.peachnewmedia.com/SystemCheckv3/index.php</p>
<p>I can't get the Initial Assessment Simulation Exercise to load.</p>	<p>Make sure you are using an actual computer and not a mobile device (tablet or phone) or Chromebook. The Initial Assessment Simulation will not run on a tablet or phone.</p> <p>Also note that the simulation can take some time to load, especially on a slow connection.</p>
<p>What is the recommended connection speed?</p>	<p>You will need a broadband network connection with a minimum download speed of 10 Mbps and upload speed of 5 Mbps. You can check your connection speed at OpenSpeedTest.com. Click this link to check your connections speed:</p> <p>OpenSpeedTest.com</p>
<p>The course opened in a new window, but I can't see it.</p>	<p>You will need to go into your browser's settings and enable pop-ups. If viewing on a tablet or iPhone, you will need to go into your phone's settings and locate the browser to disable the Block Pop-Ups setting.</p>
<p>The course will not play.</p>	<p>You might need to clear your cache or browsing history. Additionally, please check your internet connection.</p>
<p>The course window keeps crashing when I use my iPad.</p>	<p>Please make sure you are running the most recent version of whatever browser you are using.</p>
<p>I can't submit for my certificate of completion.</p>	<p>Please make sure you have a green check mark after each module. You will not be able to submit for your certificate until all modules are marked complete.</p>
<p>Who can I contact if I am having technical issues?</p>	<p>Contact Education at learning@ena.org or, call 847-460-4123.</p>