Important Notice for Students

ENA EMERGENCY NURSES ASSOCIATION

Thank you for registering for ENPC or TNCC!

To ensure successful completion of the course, please be aware of the following:

- Students will NOT be allowed to attend the class if the pre-course modules are incomplete.
    - PRINT a copy of your completion certificate as your ticket to enter the class.

- Technical assistance is ONLY available Monday through Friday, 8:30am to 5pm Central Time.

- The flipped classroom teaching methodology used REQUIRES that students read the provider manual PRIOR to class. This will greatly enhance your learning experience and chance for success on the examination.

- The online examination MUST be completed within 7 days of the course – please make sure your schedule will allow this. You will have 2 attempts to achieve an 80% on the exam. BOTH attempts must be made within 7 days. If the course ends on a Tuesday, you have until the following Tuesday at 2359 to complete the exam.

- Email communications about the course will come from courseops@ena.org

- Do NOT use Internet Explorer for the online modules or exam – this browser is no longer supported by Microsoft.

- The TNCC initial assessment simulation exercise will ONLY work on a desktop or laptop computer.

- For any technical issues with the online modules or exam, try the following:
    - Clear your browser history/cache
    - Use another browser (Chrome, Firefox, Edge)
    - Use another computer
    - If you are using a hospital computer, contact your hospital's Information Technology department
        - Often hospitals have firewalls or other security measures in place that prevent the modules and examination from loading
        - **OR** use a computer or internet connection not affiliated with the hospital
    - Contact Course Operations (Monday through Friday, 8:30 am to 5 pm Central Time)
        - courseops@ena.org
        - 800.942.0011